



The travel industry is exciting! A travel agent helps customers plan and organise travel requirements to ensure they have the best trip, holiday or visit. They spend most of their time consulting customers, contacting airlines, making reservations at hotels and keeping updated with travel restrictions. They make bookings with travel suppliers including airlines, car hire companies, cruise lines, hotels, railways, travel insurance companies or package holiday operators.

When working in a high street travel agent shop, staff wear company uniforms to show the professionalism of their service. In a travel call centre dress is often more informal.

Travel agents can be offered discounts on travel. Some employers also allow staff to go on training educational visits so they can experience products firsthand to improve personal knowledge of the holidays they are organising and selling.







5. Read holiday review sites to see customer feedback and update your knowledge.

